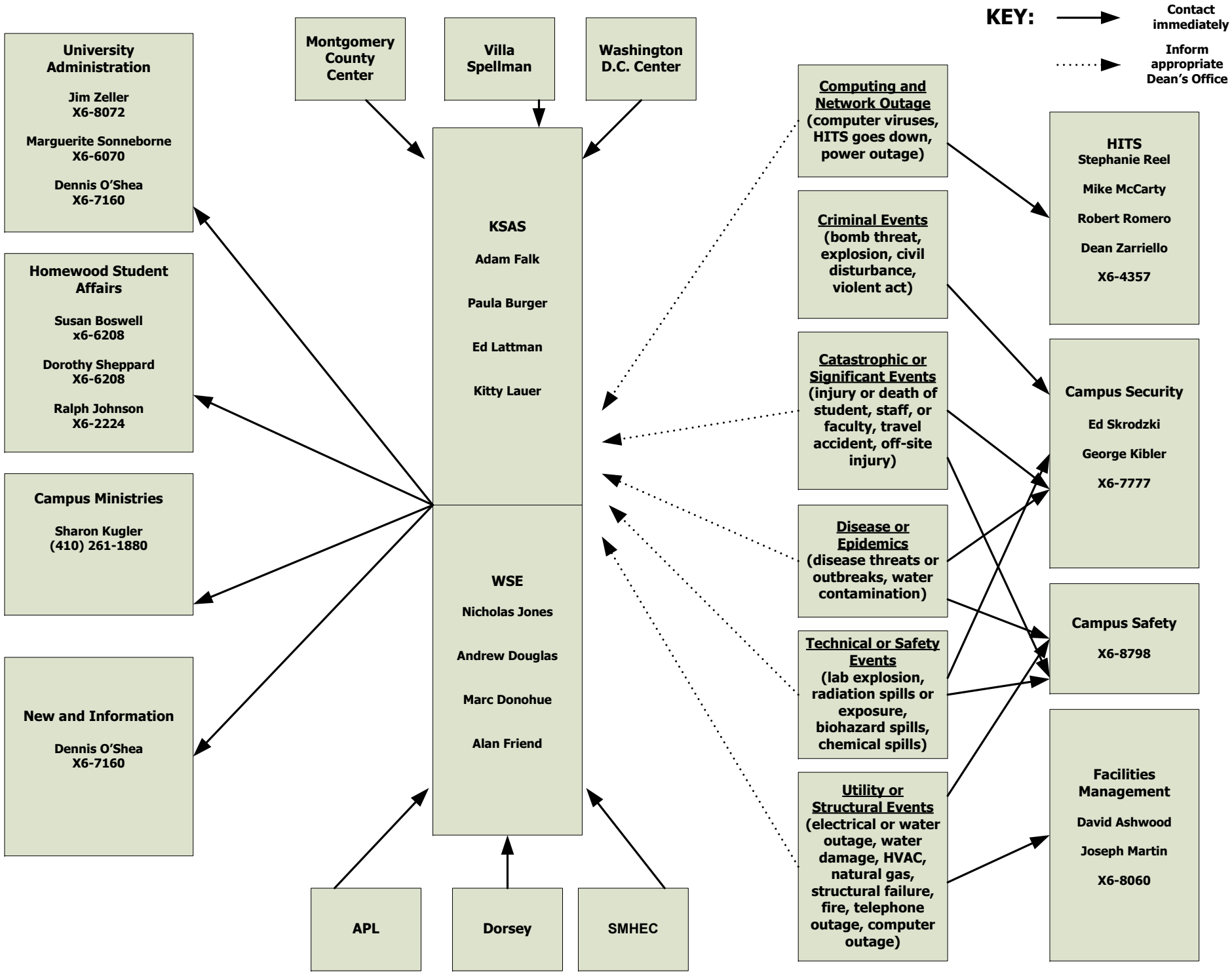HOMEWOOD CRISIS MANAGEMENT COMMUNICATION FLOW CHART 2006 - 2007